

Learning & Information Technology Services

EVERETT PUBLIC SCHOOLS NEWSLETTER



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Technology News – Closure Update

Monthly Newsletter

Please take special care of yourselves and your families at this time. As we work remotely it is important to keep up to date in our communications. Please read through the following messages for guidelines and tips.

Brian Beckley
Chief Information Officer

Use of Remote Access

Use Remote Access for only the following:

- Accessing eSchoolPLUS, IEPPLUS, and BusinessPLUS
- Accessing network files only when necessary

You can access email, district website, Office 365, EPS Google Apps, Zoom and all other instructional tools directly through the internet.

- Office 365 will provide access to your email.

If you need information on how to access Office 365 and your email – [link here](#).

Teacher and Staff Websites Thank you to staff for getting your websites up and running for outreach to families. We encourage you to connect parents to key resources as well. Included here are the key links:

- [Learning Engagement Materials](#)
- [Family Technology Support](#)

The Family Technology Support has troubleshooting tips for families that have been commonly asked and if the answer is not located there, there is a link to an online form which is routed into our Help Desk system.

If you are using Canvas, please direct parents to [Grades and More](#) page and link to [Canvas](#) for the Canvas Parent App and access.

Staff supporting resources

Staff are asked to open a HelpDesk Web ticket directly. If a staff member is locked out or cannot recall their password they can, for this limited reason, use the family tech request form.

Once signed into the website, staff will find a Technology Help page which highlights updates and troubleshooting information.

- [Technology Help](#)

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Flood of “Free” Offers

Many companies are generously offering free subscriptions during this crisis. These services often require gathering parent or student information, and may commit them to further subscriptions in the future. While we appreciate their offers, we believe we have a responsibility to our families to vet any resources we suggest they use or register for use while at home. The district has a wide offering of resources and are processing through digital tools with the lens of student safety and corporate use of information in the long term. Please **DO NOT** sign up for any of these free offers or recommend families register. Please refer to the Digital Tools Portal for tools already approved and know that when we reach stability with remote working from home, proposed items will begin to be reviewed again to ensure students’ digital safety.

Using digital tools we already have reviewed and work directly with vendors allows the district to offer support. Teacher or school-level agreements are not able to be supported centrally.

Books online

Everett Public Schools is working with a handful of vendors to offer e-texts to our students. Students with Sno-Isle or King County public library cards can access ebooks from their public library site. We are working to get ebooks for all students. Please stay tuned for more information coming out by the end of this week, March 27.

Student Devices go home with district filtering

We are committed to the digital safety of all students. When students are using district devices, our filtering tool will screen content. The digital tools posted on each school’s student tools webpage have been vetted for safe student use at that grade level. During this time, we have opened up several new databases for student use through our libraries and added Audible Stories. Youtube is closed for elementary students and is available in restricted mode with additional course-specific approved videos for middle school students. High school students have Youtube access with general filtering for adult content.

Please remind students to stick with the use of our district’s specific tools. If your students are working on a non-district device, we are unable to monitor or screen their use. Please use whatever filtering you typically have in place at home.

Staff are asked to utilize [HelpDesk Web](#) to ask questions or request support.